

**NATIONAL ACTION COMMITTEE: WASH SECTOR**

# **REVIEW AND PLANNING MEETING REPORT**



**RURAL WASH**

**WRM**

**URBAN WASH**

**8-9 MARCH  
2012**



**MINISTRY OF WATER RESOURCES DEVELOPMENT AND MANAGEMENT**

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## Acronyms:

CATS	Community Approaches to Total Sanitation
DWSSC	District Water Supply and Sanitation Sub-Committee
NCU	National Coordination Unit
NAC	National Action committee
WASH	Water, Sanitation and Hygiene
WRM	Water Resources Management
JSR	Joint Sector Review
UN	United Nations
PDC	Provincial Development Committee
RDC	Rural District Council
GoZ	Government of Zimbabwe
MoWRDM	Ministry of Water Resources Development and Management
UNICEF	United Nations Children's Fund
WB	World Bank
NIHR	National Institute of Health Research
MoHCW	Ministry of Health and Child Welfare
DDF	District Development Fund
EMA	Environmental Management Agency
DID	Department of Infrastructural Development
RCDF	Rural Capital Development Fund
R&D	Research and Development
PWSSC	Provincial Water Supply and Sanitation Sub-Committee
uBVIP	upgradable Blair Ventilated Improved Pit
MoLGRUD	Ministry of Local Government, Rural and Urban Development
MoF	Ministry of Finance
MoEPIP	Ministry of Economic Planning and Investment Promotion
MoENR	Ministry of Environment and Natural Resources
MoEPD	Ministry of Energy and Power Development
ZINWA	Zimbabwe National Water Authority
ZimSTAT	Zimbabwe Statistics

## 1.0 Introduction:



Water, Sanitation and Hygiene (WASH) sector forms the backbone to economic development of any country. Investing in WASH issues makes an economic sense and improving access by all especially the most vulnerable sect of community is one solution to poverty reduction. In one of his state of the nation address statements during his time as the United Nations (UN) Secretary General, Kofi Annan reiterated that “...we shall not finally defeat AIDS, TB, Malaria, or any of the other infectious diseases that plague the developing world until we have also won the battle for safe drinking-water, sanitation and basic healthcare.”

Zimbabwe’s WASH sector has a proud history of national development with significant investments in development of community driven water and sanitation services, strategies and approaches. Rural and Urban WASH services for example were built to a high standard and by the late 1990s had achieved a high level of coverage. However, failure to repair and maintain an already aging infrastructure led to a severe decline in services. Reports from urban settlements, including growth points, give a consistent picture of high levels of pumped water that is not accounted for, distribution systems in need of repair, and effluent and raw sewage outflows entering rivers and dams, which are often the major sources of bulk water supply. In the adjacent rural sector, more than 75% of hand pumps are reported non functional at any given time. The WASH sector was severely affected by the economic meltdown of 2000 to 2009. Service levels across the three sub-sectors deteriorated due to weakened operation and maintenance systems and limited investment in new infrastructure.

In the year 2010, the Government of Zimbabwe (GoZ) after having realised the fragmented nature of the WASH sector which exposed it to the cholera epidemic of 2008/09 and the subsequent loss of innocent lives instigated the process of putting in place sector coordination mechanisms for effective and efficient sector management. This was reached at through a consultative process that included a retreat of key sector Ministers in February 2010; a follow-up stakeholder meeting in March 2010 and a task group meeting that developed the main points for the National Action Committee (NAC) terms of reference in May 2010. The reconfigured National Action Committee superintends over the 3 sub-sectors of Rural Water, Sanitation and Hygiene (WASH), Urban WASH and Water Resources Management (WRM). This new arrangement has provided for clearer sector leadership under Ministry of Water Resources Development and Management (MoWRDM) and has promoted effective coordination of all sector players and their interventions thereby giving a much clearer

roadmap to sector recovery, restoration of sector leadership, and clearer institutional responsibilities amongst government agencies.

In January 2011, this rebranded NAC held its first and memorable review and planning workshop code named Kadoma retreat and come up with key sector priorities for the sector anchored by clear plans of action for each sub-sector. Progress towards meeting the set targets was reviewed during a two day Joint Sector Review (JSR) workshop held in November 2011. It was at this JSR meeting that NAC agreed to continue with the Review and Planning workshops and therefore gave it a high priority status amongst a host of 2012 activities. This was unanimously agreed by all as an internal institutional platform from which to review sector performance and refine national annual plans developed during the JSR, attract finance and launch significant repair, rehabilitation and development initiatives.

The 2012 NAC Review and Planning workshop was held from the 8<sup>th</sup> to the 9<sup>th</sup> of March 2012 at Cresta Jameson Hotel in Harare. The lead sector Ministry and Chair of NAC, MoWRDM, hosted the review meeting and the National Coordination Unit (NCU), secretariat to the NAC organized all the logistics. The meeting attracted great interest amongst members of the NAC across the 3 subsectors and the WASH sector donor community. A total of 79 participants including the Chairman of NAC, Permanent Secretary in the Ministry of WRDM and his anchor Chairpersons to the other 3 sub-committees of WRM, Rural and Urban WASH attended this meeting. A comprehensive list of workshop participants and their respective Ministries, Government Departments and Agencies is attached as Annex B. The meeting received generous financial support from UNICEF.

### **1.1 Objectives of the NAC Review and Planning Workshop:**

Thrust with the meeting was to review progress made during the 2011 financial year and plan for 2012.

The meeting was able to engage all relevant government departments on day one who were later joined by the donor community and the media fraternity on day two.

The main specific objectives of the 2012 NAC Review and Planning meeting were to:

- (i) Receive and discuss subsector progress reports for 2011,
- (ii) Review and reprioritise 2012 sector priorities in line with committed resources,
- (iii) Update on the policy development process.

## 1.2 NAC Planning Meeting Design:

A meeting of this kind provides a platform for planning, hence the agenda was designed around the need to make sure that members across the 3 sub-sectors make use of this to develop bankable plans for 2012. The meeting was divided into two distinct days as per the attached programme herein attached as Annex A.

### Day 1:

The first day of the meeting was devoted to an internal NAC meeting guided by the following overall structure.

- (i) **Welcome Remarks** – All members were welcomed and reminded of the critical role in the sector,
- (ii) **Sub-Committee Reports and Plans for 2012** – This started with an overview of the 2011 JSR process, outcomes and lessons followed by a review of sub-sectors performance for 2011 and finally a presentation of the refined 2012 work plans. Each sub-sector presentation of the performance paper and 2012 work plan was reinforced with a plenary discussion on emerging key issues. Sub-sector work plans were supposed to inform NAC priorities for 2012, a very critical session to share with donors in day two.

### Day 2:

The second day was a combined meeting between NAC's three sub-committees and sector cooperating partners

- (iii) **Welcome, Introductions and Opening Remarks**- this was an opportunity to introduce representatives from the donor community in attendance. Opening remarks by the NAC Chair helped guide the 3 sub-sectors and donors on key strategic issues and areas for concentrating resources and efforts in the medium to short term period,
- (iv) **Cooperating Partners Priorities and Sector Programmes**- This started with a presentation of sector priority areas emanating from sub-sector work plans presented during day one. This also gave donors an overview of some issues discussed during day one during their absence. This session was strategically positioned to allow donors to have a grip of NAC's priorities directing their interventions in 2012,
- (v) **Updates, Next Steps and Time Lines**-update on the policy development process by lead Ministry and ongoing rehabilitation works and sector studies by cooperating partners,
- (vi) **Vote of Thanks and Closure**-Ministry of Water Resources Development and Management summing up by highlighting on key agreed actions and thanking all members present for a fruitful meeting.

## 2.0 Welcome and Opening Remarks: Key Messages:



The National Action Committee Chairperson and Permanent Secretary for Water Resources Development and Management gave welcome remarks on day one of the meeting eulogizing the 3 sub-committees for the good work they are doing. He also officially opened the meeting on day two. This was a deliberate arrangement to cater for the cooperating partners (donor community) who could not be part of day one proceedings.

Key messages coming from the two speeches were:

- (i) **Review and planning meeting is a unique gathering:** This is an event that is held once in a year. This thus makes it a platform not for “*sweet speeches*” but discussion of technical issues drawing the sector down,
- (ii) **Role of NAC is one big responsibility that determines a life for both flora and fauna:** NAC members were drawn to an understanding of how critical the decisions that they make at such fora impact on life. The NAC chair re-affirmed that the policy making body was gathered to plan about the life of the whole community of Zimbabwe. “*We are planning to make sure that there is life for both flora and fauna; without water there is no food, industrial development, natural resources etc*”; any process on earth involves the use of water,
- (iii) **The gathering is a platform to reflect on progress and map the road ahead:** Key objective of the gathering was singled out as to reflect on how well we performed in the previous financial year and compare this with our intended plans and actions for the coming years. There is great need to capture lessons learnt on what made us succeed; impediments and the things to carry forward with. All this needs to be replicated across the board from our local government structures, private sector and our communities at large. The big message was the need for members to position themselves right so that whatever plans come out of this meeting replicate current needs of the sector and the economy at large. “*What is required at this juncture are*

*outputs that are second to none and outputs that continue to yield results now and into the future to come”,*

- (iii) **Now is the time to change from “a business as usual” mode to engaging on a more authoritative gear:** The persistent reports of typhoid outbreak in and around Harare which has reached alarming levels of more than 3 333 reported cases as of 2 March 2012 is a self explanatory signal that all is not well in the sector. What this means is that our various *“efforts on the ground are not ripe enough to address sector threats, risks and challenges”*,
- (iv) **The NAC review and planning meeting has put us in our rightful positions; a motivator for us to fasten our sit belts and take off with vigour:** *“The Zimbabwe’s WASH sector used to be a proud for many; was once a reference point for best practices; and we are a country that is very proud of its health and water record”*. It now raises eyebrows to see ourselves being threatened on our door steps with challenges related to hygiene. We therefore need to plan towards restoration of this,
- (v) **Planning is an all embracing process:** Let’s plan together as both government and cooperating partners so that we fight one common enemy. As government we need to open up our doors and capture our cooperating partners, *“some of which have a rich taste of international best practices and experiences to blend the approaches and strategies that we have locally”*. We therefore need to adopt a holistic approach to our planning,



Day 2: World Bank Responding to NAC Priorities for 2012



### 3.0 Review of Sector Performance:

The NAC Review and Planning meeting was built up from the 2-3 November 2011 Joint Sector Review workshop. The JSR meeting which attracted over 135 participants, from over 50 agencies provide a link for the government budgeting process for 2012, enabling the sector to present a strong case to the Ministry of Finance for increased budget allocations for the WASH sector. The objectives of the 2011 JSR were to:

- Review progress since the 2010 February Minister's meeting,
- Agree on priority and strategic areas for future action, as well as indicators for measuring achievement,
- Agree on the key milestones and
- Increase alignment and complementarity between Government agencies in allocations of 2012 budget, and between Government and sector partners.

The JSR came up with draft sub-sector specific plans and priority actions for 2012. Overall sector priorities included:

- (i) Increased rejuvenation and resuscitation of sector institutions and coordination mechanisms,
- (ii) Increased resource allocation for capital rehabilitation and development from Treasury in the 2012 budget and continued support from donor finance,
- (iii) Updating National WASH Sector Policy,
- (iv) Strengthening Sector Information Systems.

Lessons learnt from the 2011 JSR were condensed and highlighted as:

- a. Government leadership is critical for effective sector coordination and,
- b. JSR is an excellent platform for strengthening experience sharing; joint programming; reviewing and consensus building on approaches and strategies.

As a follow up to the JSR meeting, the three sub-committees of NAC were supposed to go back and give a re-look at their sub-sector performance indicators spruce up their 2012 work plans realigning them with committed resources from Ministry of Finance.

## 3.1 Sub-Sector Performance Reports:

### 3.1.1 Rural WASH Sub-Sector:



Presentation of the Rural WASH sub-sector performance report was an indication of the objectives of the NAC planning meeting with a clear plan for 2012 that also sought to solicit for more resources to operationalise what had been put on paper. NAC Rural WASH has been on the block since the 1980s implementing the Integrated Rural Water Supply and Sanitation Programme (IRWSSP). It was up until the year 2010 that it was shifted to a sub-committee with the birth of a rebranded NAC mandated over the 3 sub-sectors of Urban WASH, Rural WASH and WRM.

The need to harmonize different data sets for purposes of reporting progress in the sub-sector was highlighted as one area that has been daunting the sub-sector since its birth. This area therefore needs urgent attention by the sub-sector. Reporting on current status has always been a very big challenge owing to varying data sets and data sources which more often than not are antagonistic to each other. Be that as it may, the sub-sector is forced to consult these same sources for evidence based planning, reporting and justification.

#### 3.1.1.1 Current Status Quo in the Sub-Sector:

**Water:** Access to safe-adequate drinking water is essential to the improvement of living standards as this reduce morbidity & mortality from WASH related epidemics.



The disparity between urban & rural areas in terms of access to safe drinking water is a major cause for concern in the rural sub-sector: 98% of people without an improved drinking water source live in rural areas (JMP estimates, 2010). This means a lot still needs to be done either through increasing the number of functional hand pumps coupled by a fair distribution or intensifying point of use water treatment.

**Sanitation and Hygiene:** The sanitation component of the rural WASH is lagging behind and there is urgent need to strengthen awareness programmes. In 2009, it was reported that 60% of the total population in Zimbabwe was using improved sanitation facilities out of which only 43% is in rural areas (MIMS, 2009). Mathematically this means, open defecation remains the greatest menace and hence the reason why faecal pollution of water sources in rural areas is on the increase. According to MIMS, 2009, 33% of the total population in Zimbabwe practice open defecation and the rate is over 48% in rural areas. For this challenge to be addressed fully, strengthening hygiene promotion interventions is the only entry point.

The Rural WASH sub-sector road map for 2011 spelt a strong need to:

- Arrest further decline of the sub-sector and prepare groundwork for sub-sector recovery,
- Finalize the Rural WASH Policy Chapter,
- Develop a National Rural WASH Strategy,
- Engage in a Comprehensive Needs Assessment,
- Develop Sector Investment Plans,
- Hold Sector Reviews,
- Strengthen Monitoring, Information and Knowledge Management,
- Strengthen Research and Development.

All this was to be achieved through having the sub-committee working through specific committees and taskforces led by experts in various ministries and government departments. These included the Planning and Budgeting Sub-Committee chaired by Ministry of Finance; the Sustainability Sub-Committee chaired by NIHR; Information and Knowledge Management Taskforce chaired by DDF and the Sanitation and Hygiene Taskforce chaired by MoHCW.

In the year 2011, the rural WASH sub-committee made the following progress against the US\$11.156 million budget allocation by Treasury through DID (\$6,156m) and DDF (\$4m). Out of which US\$4 million (36% of allocation) was disbursed by December 2011 with \$1.25m released via the Rural Capital Development Fund (RCDF) and \$2.75m via DDF:

- **Strengthen Sector Coordination:** a total of 6 management meetings were held against a target of at least 6 meetings per year. Other several meetings were held under the auspices of sub-committees and taskforces of the Rural WASH committee. Information and Knowledge Management Taskforce met, planned and spearheaded the Village Based Consultative Inventory (VBCI) pilot in Gokwe South. Lessons learnt were documented and upscaling of VBCI is in the pipeline. The National Sanitation and Hygiene Taskforce produced the National Sanitation and Hygiene

Strategy; spearheaded successful hosting of the National Sanitation Week commemorations in Masvingo,

- **Contribution to WASH Policy:** The draft Rural WASH Policy Chapter background paper in place awaiting final comments from the various ministries and government departments after having been presented to the sub-committee on the 9<sup>th</sup> of February 2012,
- **Emergency Expanded Rural Rehabilitation Programme:** IRWSSP implemented in 5 cholera prone and vulnerable districts across 5 provinces. A total of 1,277 latrines were constructed as demonstration latrines at institutions and households out of a targeted of 2,700. Much thrust has been on behaviour change for demand creation. 242 out of the targeted 505 water points were rehabilitated. DDF was also able to drill 400 boreholes and rehabilitate and repair 546 water points,
- **Research and Development (R&D):** Research on technologies, approaches and strategies was also one major activity for the year. Final evaluation of the Elephant pump was carried out and final verdict is awaiting fulfillment of certain requirements by the partner. Research is also ongoing with point of use water treatment technologies-biosand filter and the life straw family water purifier. For sanitation work is ongoing on the upgradeable Blair Ventilated Improved Pit Latrine (uBVIP) and the Community Approaches to Total Sanitation (CATS).

#### ***3.1.1.2 Operational Challenges Working Against the Plan:***

**Funds disbursements:** These have not been consistent with what is in the blue book. To date only 36% of the sub-sector allocation for 2011 has been disbursed.

**Staffing issues in both NAC and its Secretariat:** NCU still not fully staffed and Ministries' representation in NAC still at low level.

**Skills level:** There is urgent need for more capacity enhancement initiatives at all levels including community.

**Transport:** No vehicles to monitor and effectively deliver at all levels (NCU, NAC, PWSSCs and DWSSC).

### 3.1.2 Urban WASH Sub-Sector:



Zimbabwe's urban WASH sub-sector has a proud tradition of national development with significant investments in water storage and urban water and sewer services. Urban services in Zimbabwe were built to a high standard, and by the late 1990s had achieved a high level of coverage. Failure to repair or maintain an already aging infrastructure led to a severe decline in services. Lack of water flow causes frequent sewer blockages. Water treatment plants are not functioning optimally due to unreliable power supplies, malfunctioning pumps and accessories, etc.

#### 3.1.2.1 Mandate of the Sub-Sector:

The Urban WASH Sub-Committee is one of NAC's 3 Sub Committees that was formed at the time of the adoption of the new WASH Coordination mechanisms in October 2010. Main focus of the sub-committee is:

- To facilitate the sustenance of safe water supply access and safe wastewater and solid waste disposal in urban areas of Zimbabwe, in line with the Millennium Development Goals (MDGs) Number 1, 3 and 7,
- In the medium term the sub-committee shall focus on implementing strategies to capacitate utilities to achieve sustained sector recovery.

#### 3.1.2.2 Urban Sub-Committee Road Map:

- (i) Strengthening sector coordination,
- (ii) Contribution to WASH Policy,
- (iii) Fortify sector information and knowledge management,
- (iv) Contribution to Urban WASH Strategic Plan (2012-2016),
- (v) Arrest further decline through initiating hygiene promotion in urban areas.

Against this road map, the sub-committee was able to move forward even without a dedicated committee budget allocation from Ministry of Finance (MoF). Below is a reflection on how the sub-committee fared in 2011:

**Holding committee meetings:** 5 out of 6 planned meetings were held. Four out of the five meetings were hosted by Ministry of Local Government Rural and Urban Development (MoLGRUD) with the 5<sup>th</sup> one being hosted by the main NAC- JSR. It was recommended that NAC dedicate a budget for committee meetings in the 2012 financial year.

**Awareness and orientation of Local Authorities through Provincial Development Committee meetings:**

Sub-Committee could not move around appraising PDCs across provinces on the new NAC coordination mechanisms. This was mainly due to budgetary constraints. As a stop gap measure to this, all Provincial Administrators (PAs) were formally advised of their coordination role in NAC Programmes. Be that as it may, Sub-Sector coordination at sub-national level still remains a very big challenge. A recommendation was that another platform be formed at provincial level where members can meet and dwell on issues affecting the sub-sector. Proposed was a Provincial Urban WASH Sub-Committee of PDC with agreed schedule of meetings, or having members merging with their rural counterparts in the already established and active PWSSC.

**Updating WASH Policy:** Background paper to the Urban WASH Chapter of policy was presented to the sub-committee on the 8<sup>th</sup> of February 2012 and is currently undergoing review by members. A recommendation from this is that urgent steps be taken to finalize the background paper so that work starts on updating WASH policy-which is what Government requested from the sub-committee.

**Contribution to Urban WASH Strategic Plan (2012-2016):** Rapid assessments were consolidated through the 3W Matrix (showing **Who** is doing **What** and **Where**) which is now awaiting the policy harmonization stakeholders' workshop outcomes to kick start development of a 5 year strategic plan. A Water Tariff study was commissioned to guide the tariff setting process with funding from World Bank. Also in place is the UNICEF water treatment chemical exit strategy report with recommendations for consideration by the sub-committee. What the committee needs to do now is start work on the development of sub-sector 5 year strategic plan making use of information from the rapid assessment reports and the water tariff study.



**Hygiene promotion in urban areas through facilitating introduction of Community Health Clubs:** ZimAHEAD, (a local NGO) through the Urban Emergency Rehabilitation Taskforce of the Urban WASH Sub-Committee was engaged to kick start this process. There is a lot of unpleasant solid waste lying around especially in open areas of many high density residential areas.

A recommendation from this action point was that all the tools to be developed pass through Ministry of Health's Environmental Health Department and most possibly Harare City Health for approval and sub-sequent adoption.

### 3.1.2.3 Indicators of Achievement-2011 Work Plan:

- Minutes of the 5 meetings held and comprehensive list of members in place as part of sub-sector coordination,
- Draft background paper on Sub-Sector WASH policy chapter in place,
- An updated 3W Matrix (a direct result of the needs assessment) in place indicating what needs to be done in terms of capital rehabilitations and financing,
- Tariff study report with recommendations in place to inform the tariff review process,
- UNICEF chemical exit strategy report with recommendations in place for contribution towards the urban WASH strategic plan.

### 3.1.2.4 Main Sub-Sector Challenges for 2011:



**Dilapidation of facilities due to limited maintenance and investment in renewal and replacement:** There has been limited investment by local authorities towards renewal of water and sanitation networks, much of which are over 50 years old and past their useful life.

- **Capacity constraints:** Many of Zimbabwe's skilled engineers and technicians have left the country in recent years, leaving water and wastewater service providers understaffed and without the necessary capacity to operate and maintain systems or to plan and manage contracts for major works.



**Serving the poor whilst remaining financially viable:** Urban service providers have the challenge of providing a service to a much poorer customer base, with a relatively expensive standard of service whilst remaining financially viable.

- **Failure to keep up with population increase due to urban migration:** The migration of large numbers of people to towns and cities put increasing pressure on already strained systems, leaving virtually no funds to operate and maintain systems, worse still investment in improvement or expansion.
- **Water and Power:** Power outages have a significant effect on water production and supply especially with a sad background that many urban local authorities have limited storage capacities for water.
- **Loss of revenue base:** As service levels fell and unemployment rose, fewer and fewer customers have been willing or able to pay their WSS bills. While revenue collection is improving the poor quality of service (in terms of reliability) is affecting customer moral, keeping collections at low levels and unlikely to recover until service is restored and the economy rebounds.

#### **3.1.2.4 Recommendations for NAC Retreat Commitments:**

- Finalization of the urban WASH policy chapter,
- The drafting of a legal framework for the establishment of an independent regulator,
- The development of a transition map to local authority management for the outstanding services still managed by ZINWA,
- Consolidate cost recovery for urban WASH sector through implementation of the Tariff Study recommendations,
- Facilitate smooth take-over of procurement of water treatment chemicals by local authorities through implementation of recommendations from the UNICEF chemical exit strategy study,
- Strengthening sub-sector coordination.

#### **3.1.3 Water Resources Management Sub-Sector:**



The main mandate of the sub-committee is to ensure ecological and river systems integrity for sustainable development through integration of land use planning and water resources use and management. This it achieves through facilitating various processes some of which include:



- Production of River Systems Outline Plans (RSOPs), including Catchment Outline Plans and integrating these with trans-boundary River Basin Plans,
- Development of policy guidelines and sub-sector strategies for the sustainable utilization of water resources and management and waste water,
- Reviewing and harmonising all enabling legislations and establishment of water regulatory framework,
- Monitoring of water quality in all national water bodies, including the control of aquatic invasive weeds.

#### *3.1.3.1 Sub-Sector Priority Issues for 2011 Financial Year:*

The sub-sector set the following milestones against itself in the year 2011 in response to the new coordination mechanisms:

- Gazetting of Catchment Outline Plans,
- Sub-committee coordination,
- Development of the WRM Chapter of the WASH Policy,
- Conduct water pricing studies,
- Carry out dam safety study,
- Updating the Water Resources Management Information Systems.

#### *3.1.3.2 Achievements Against Set Targets:*

- **Sub-Sector Coordination:** A total of 5 meetings were held in 2011 with constant membership coming from MoWRDM (committee chair), MoHCW, MoLGRUD, MoF, MoEPIP, MoENR, MoEPD, MoAEM, ZINWA, EMA, ZimSTAT, NCU (secretariat),
- **Gazetting of Catchment Outline Plans:** notice of operationalisation of catchment outline plans were gazetted in 2011,
- **Development of the WRM Chapter of the WASH Policy:** The draft background paper on the Water Resources Management Chapter of the WASH Policy was presented to the sub-committee and is now awaiting comments from various ministries and government departments before its finalized,

- **Conduct water pricing studies:** A water tariff study was conducted with both technical and financial support from the World Bank. Final report is in place and is going to feed into the National WASH Policy,
- **Carry out a Dam safety study:** Currently there is dam safety inspection going on for 25 selected dams.

### **3.1.3.3 Challenges Against the 2011 Work Plan:**

The following were presented as challenges affecting the sub-committee in trying to deliver some of its set milestones:

- Funding to the sub-committee workplan still remains a challenge. This led to low uptake of water and hence has led to low revenue base for ZINWA which impacts negatively on water resources management,
- Environmental degradation constitutes another key problem faced by the Zimbabwe's WRM sub-sector. Soil erosion, siltation of dams and water pollution continue unabated. The problem of environmental degradation is worsened by the capacity constraints within the related institutions with the responsibility of arresting the situation,
- Climate change and
- Degradation of groundwater recharge zones coupled by uncontrolled and at times unaccounted for abstractions.

## **3.2 Main Discussion Topics, Debates, Highlights:**

**Sanitation and Hygiene Strategy:** A very good strategy document for the sector was developed in 2011 with clear framework for improving and sustaining sanitation and hygiene service delivery for all Zimbabweans, including elimination of open defecation. Current status with this document is that it has been shared widely; passed through the Rural WASH Sub-Committee of NAC and recommended to the main NAC for adoption. This however would also require that Ministry of Health and Child Welfare embrace the document and have the Minister appending his signature to it. Once this is done, the next final step is launching of the strategy document and its ultimate operationalisation.

**WASH Policy:** The policy making process is under way with draft background papers for the 3 sub-sectors in place and undergoing review by the respective sub-committees. This is the time for us to determine how we would like to see the dividing line between rural and urban, so that issues of peri-urban (which have come to be no man's land) are addressed once and for all as we move into development. Policy also needs to spell out clearly the future of rural district councils as they develop and resemble urban futures. Shall we continue with a

situation where as rural service centres grow they are turned into urban areas or they should be allowed to grow in their current status and become attraction centres in rural areas curbing the current problem of rural-urban migration.

**Data harmonization:** A lot of conflicting data exists in the sector largely because there are no universal indicators for reporting interventions. In some instances conflict arise from the data itself in the sense that some is pessimistic and the other optimistic, and also some reporting is done from sample surveys whilst some like the 2004 national inventory is done from a census involving head count of each and every facility though the statistics are now outdated. With this background, reporting in the sector has always been a challenge. The ongoing data harmonization process with the Sanitation and Hygiene Taskforce and the proposed national Village Based Consultative Inventory (VBCI) under the rural WASH sub-sector are a reaction to this challenge.

**WASH Technologies:** In as much as new inventions come and add to the basket of our technologies, we also need to consider retaining our old technologies, some of which are very resilient and are a solution to many of the current community problems. A case here was with the A' Type Bush Pump which is still being used in some other parts of the country like Malipati area in Chiredzi District but the supply chain for spares has been largely ignored. Same goes with the old rural piped water schemes which have been made to deteriorate without any meaningful contribution from the sub-sector. However you go to Districts like Bulilima and Mangwe, these piped water schemes are an envy for many whilst the sector seems to have abandoned them with too much focus on the B' Type Bush pump which people in such districts presume as not being viable due to challenges with the water table levels.

**Pollution of Water Bodies:** Concerns were raised with regards levels of pollution in Harare's water bodies (Chivero, Manyame) which supply the city with bulk water for treatment. Pollution levels have reached alarming levels and are raising the costs of treating water. It seems Harare and many other local authorities have no solution to this "*time bomb*" and "*disaster in waiting*". Considering the fact that water is now taken as a human rights issue, is it not time that the problem be declared a national disaster so that these local authorities also get assistance from central government and other partners in restoring the status quo in their water bodies. The Environmental Management Agency, ZINWA and concerned local authorities have a role to play in moving this debate. Theme for this year's sanitation week can be coined around this debate as a starting point towards awareness raising.

**NAC Logo:** The current NAC logo in use is now outdated as it only concerns the Rural WASH Sub-Committee. Recent changes in NAC through the adoption of the new coordination mechanisms need to be reflected in the NAC logo. It was recommended that NCU start working on the issue of engaging somebody to develop this logo which can be presented to NAC for adoption.

### 3.3 Planning for 2012 Financial Year:

2012 Work plans presented were a direct product of the 2011 JSR which however were refined by sub-committees aligning them to commitments from the 2012 MoF budget presentation. Below are the agreed priority actions for each sub-sector. These action plans were used to inform NAC key priorities for 2012

#### Rural WASH:

- Strengthening sub-sector coordination at national and sub-national levels
- Reviewing, setting and certification of WASH Sector standards (quality monitoring, capacity development of manufacturers, certification of manufacturers of bush pumps).
- Finalize the Rural WASH Chapter for consolidation into National WASH Policy (finalize background paper; hold stakeholder consultative workshops; consolidation into Main WASH policy).
- Develop an updated National WASH Database (hold stakeholder meeting on VBCI; roll out VBCI exercise and set up a sector database).
- Adopt and Operationalise the National Sanitation and Hygiene Strategy.
- Review existing implementation strategies & guidelines (incl. CBM, PPHP).
- Develop a 5 year Rural WASH Strategic Plan.
- Finalize ongoing researches and trials (technologies & approaches).

This plan is backed by US\$23.2m from MoF budget where US\$8m is coming through the RCDF; US\$0.5m through MoWRDM; US\$4m through DDF and US\$10.7m through Rural Local Authorities

#### Urban WASH:

- Strengthen sub-sector coordination at both national and sub-national levels.
- Finalize urban WASH sector policy chapter.
- Prepare concept paper on establishment of independent regulator for urban WASH sector.
- Develop urban WASH sector strategy and investment plan.
- Develop a concept paper for promotion of affordable sanitation technologies in urban areas.
- Develop guidelines and criteria for handing over of WASH services to local authorities.
- Facilitate implementation of the recommendations of the phase-out study for water treatment chemicals.
- Support local authorities in strengthening their capacity in cost recovery including upgrading of billing systems, customer care and ring fencing.
- Facilitate implementation of the key recommendations of the tariff study.
- Prepare a concept paper for knowledge management framework for urban WASH sector.

The Sub-Sector got funding to the tune of US\$17.3m from MoF's 2012 national budget against the US\$19.4m for the 2011 financial year. The money is going to benefit 12 Urban Local Authorities amongst which are 3 cities; 4 municipalities; 3 town councils and 2 local boards.

#### Water Resources Management:

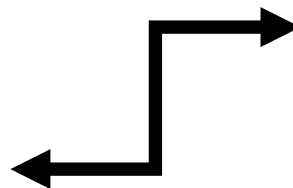
- Finalize the national water resources sub-sector policy chapter.
- Produce a concept paper on the regulatory body for WRDM
- Produce and monitor schedule of maintenance of small and large dams nationally.
- Prepare a sub-sector investment plan.
- Facilitate the establishment of a national water accounting system.
- Facilitate the quality assessment of major water bodies nationally, including groundwater especially in problematic areas.
- Develop an advocacy and awareness strategy to limit pollution and catchment degradation.
- Carry out a sub-sector training needs assessment and facilitate formal and in-formal training of sub-sector personnel
- Hold WRM Subcommittee meetings

### 3.3.1 NAC Key Priorities for 2012:

#### Priority Areas:

With the objective of improving WASH services, NAC shall strive to:-

- ▶ Develop a National WASH Sector Policy
- ▶ Re-engineer Sector Information Systems to support effective and sustainable recovery.
- ▶ Build a basis for sector regulation, poverty reduction and gender based development
- ▶ Rehabilitate rural, urban and water resources management sub-sectors infrastructure
- ▶ Take strong steps towards elimination of open defecation



#### Conditions for Success:

- ▶ Rebuild sector institutional capacity at all levels AND use them.
- ▶ Strengthen coordination mechanisms at national (NCU) and sub-national levels.
- ▶ Coordinated financial resource mobilization; streamlined for efficiency through the NAC to cover both capital rehabilitation and development

A calendar capturing important NAC events like national commemorations and coordination meetings was also agreed as an anchor to NAC priority areas. This calendar is attached to this document as Annex F

## **4.0 Cooperating Partners' Reaction to NAC 2012 Priority Areas:**

### **4.1 Australian Aid:**

Zimbabwe is Australia's largest bilateral program in Africa with an objective to mitigate risk to loss of life and preserving critical existing assets. Since the year 2009, Australia has contributed US\$57m to supporting GoZ to re-establish basic WASH services. Australian Aid has program funding of \$20-25m per annum for multi-year programmes channelled via already selected partners. Presently it has a draft AusAid WASH strategy for Zimbabwe expected to run from 2012-2016. AusAid sees impact in working in a consortium where funds are pooled together. Of recent, AusAid has shifted its traditional area of support to focus on small and medium sized towns.

#### **Approaches:**

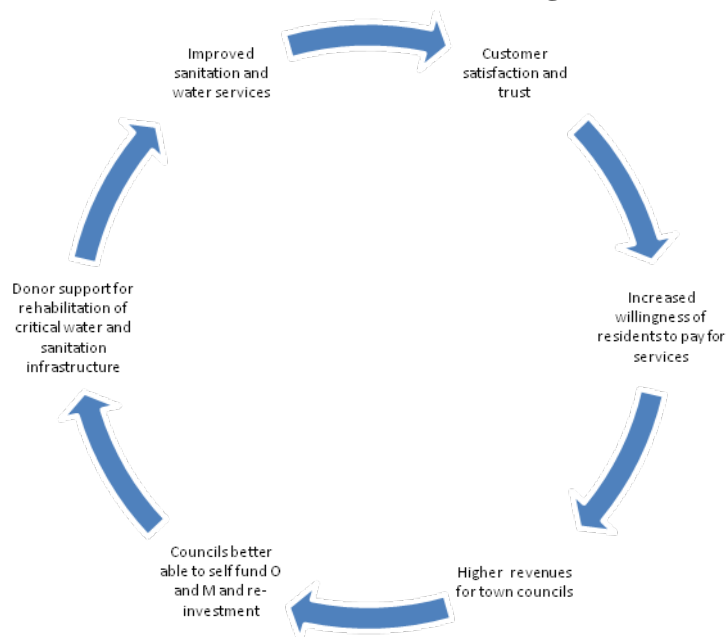
Below is the AusAID road map/approach that is guiding its interventions:

- Focus on low cost and power saving technologies for sanitation,
- No investment in new infrastructure ( for example dams),
- Responding to and impacts of cross cutting issues – gender, HIV/AIDS, disability, child protection and environmental safeguards,
- Working in a defined geographical coverage for impact,
- Promoting coordination and synergies.

### **4.2 GIZ:**

Niche for GIZ is in urban areas focusing more on quick win rehabilitations and capacity building in areas such as billing collection, customer care, financial management etc. Interventions by GIZ have been informed by the below intervention logic developed by AusAid.

### **GIZ/AusAID Intervention Logic:**



GIZ works with other partners in its interventions for example Institute of Water and Sanitation Development in the training of Water Operators in Urban Local Authorities on water quality control and also subscribes to NAC structures. Currently, it's an active member of the Water and Sanitation Working Group (WSWG) of NAC.

#### **Linkages Between GIZ and NAC Priorities:**

- Prepared to support development of a concept paper on low cost sanitation technologies for urban local authorities,
- Facilitate implementation of the water tariff study recommendations,
- Re-engineering sector information systems in five towns (Gweru, Kadoma, Kariba, Norton and Chinhoyi),
- Gender based development and sector regulation. GIZ initiated 2 baseline studies in Kadoma and Norton which can be very informative in terms of demands to service improvement,
- Rehabilitation of WSS infrastructure. This is one of its core business in the various local authorities where it has intervention,
- Sector institutional capacity building for example training in water quality analysis,
- Strengthen coordination through involvement in working groups, for example, WSWG, Urban Emergency Rehabilitation Taskforce.

#### **4.3 Embassy of Switzerland:**

The government of Switzerland has always been assisting the GoZ in the field of WASH through its Health Portfolio. Much support was coming in form of technical assistance in various areas through partners. Interventions in terms of direct implementation of projects started as a response to the cholera epidemic of 2008-2009. Its presence in Zimbabwe has

thus been targeting humanitarian aid. However plans are underway now to shift from emergency into development work through pooled funding like the ZimFUND and the MDTF. This is in line with NAC vision and road map. Each year, the Zimbabwean office is getting around US\$5-6m for WASH interventions. Currently there is an ongoing WASH project in Masvingo targeting health institutions in the 2 districts of Bikita and Zaka.

What the Swiss interventions prioritise in the short to medium term is strengthening of decentralised coordination mechanisms especially those weakened over a period of time. The synergies that are being created through working with MoHCW in Masvingo are strengthening the role of the Ministry in the PWSSC. It is also facilitating meetings of the two DWSSCs of Bikita and Zaka and recently it facilitated a gender workshop in Masvingo giving positive feedback on how the project can involve issues of gender.

#### **4.4 UNICEF:**

UNICEF has finalised its Country Programme of Cooperation for 2012-2015. In line with NAC road map its support has been evident in:

- The creation of an enabling environment through supporting the development of the Rural Chapter of the WASH Policy and also coordinating operations of the various NGOs through co-chairing and hosting the WASH Cluster,
- WASH Service delivery in both urban and rural areas,
- Addressing the demand side of WASH services through piloting of new strategies for example the Zimbabwe Community Approaches to Total Sanitation (ZimCATS) project in Binga and Hwange.

In the current financial year, UNICEF has a plan to fund the Rural WASH Sub-sector and for the Urban WASH Sub-sector, thrust and focus is in facilitating mobilization of resources for WASH infrastructure and capacity building.

#### **4.5 World Bank:**

The Bank is committed to see Zimbabwe's WASH sector getting back to its fit again. Much of the support is coming in form of technical assistance. The following are the areas that the Bank has supported in the previous year and also some where support is still ongoing:

- Facilitating NAC reestablishment,
- Facilitating see and learn study tours (Ghana-Kenya learning visit),
- Urban Water Tariff Study,
- Advice on 2012 capital budget,
- Technical assistance to the ongoing policy making process (background papers for Urban WASH and WRM),



- Dam safety study: this provides ZINWA and MoWRDM with a list of urgent investments for 25 largest dams,
- Technical assistance to Harare city towards operational improvements to water/wastewater treatment plants and also identification of critical investments.

With this good work and in line with NAC 2012 roadmap and work plans for its sub-committees, the WB fished out the following areas as options for future investment:

- a) National Water Policy (Phase 2 – public consultation),
- b) Water Sector Investment Framework,
- c) Strengthening the National Action Committee’s functions proposed in the Policy,
- d) Benchmarking of WSS operations in Local Authorities,
- e) Greater Harare WSS Master Plan/ Strategic Plan,
- f) Credit worthiness of Municipal Councils,
- g) Water point mapping and
- h) Set of policy notes on strategic issues, e.g.:
  - Mapping slums/high density areas,
  - Evidence for new sanitation/wastewater treatment technology and
  - How much do rural households rely on self-supply from family wells?

## **5.0 Policy Development Process Update:**

### **5.1 Approach:**

The process is being spearheaded by GoZ through NAC, WASH with support from cooperating partners; UNICEF for the Rural WASH chapter and World Bank for the WRM and Urban WASH chapter. The background papers are being produced out of a consultative process that is also involving a close analysis of existing information, data and best practices.

### **5.2 WASH Policy Focus Areas:**

- Water Resources Management,
- Rural Water Supply, Sanitation and Hygiene and
- Urban Water Supply, Sanitation and Hygiene

Three background papers to the WASH policy are going to be produced focusing on the above 3 distinct areas. At a certain point in time, these are going to be collated to come up with just one paper to be used in the framing of the WASH policy.

## **5.3 Development Process:**

### **5.3.1 Phase 1:**

The following are the steps that the policy development is taking:

- i. Development of 3 sub-sector technical background papers,
- ii. Development of guiding principles and policy statements based on the 3 focus areas. This is going to provide details of current situation then built and articulate sector trends and best practices, laying foundation for the next phase; that of policy preparation and
- iii. Time line: August 2011 – March 2012.

NAC is on course in meeting the set deadlines

### **5.3.2 Phase 2:**

- iv. NAC and Government start work on development of the actual WASH policy guided by the background paper,
- v. Draft WASH policy is then submitted to Cabinet then Parliament and
- vi. Time line: The finalized policy should be out by August 2012.

## **6.0 Conclusion:**

The three sub-committees of NAC, Rural and Urban WASH and the WRM were able to articulate the road that they have travelled so far and the vision that lies ahead of them through their sub-sector specific plans. What is now left is to see what the sub-committees are going to achieve between now and by the time of the Joint Sector Review. However, the following conditions were set by NAC as a minimum set of benchmarks to ensure viability of these sub-committees:

- ▶ Rebuild sector institutional capacity at all levels and use them,
- ▶ Strengthen coordination mechanisms at national (NCU) and sub-national levels and
- ▶ Coordinated financial resource mobilization; streamlined for efficiency through the NAC to cover both capital rehabilitation and development.

## Annex A – NAC Review and Planning Meeting Programme:



### National Action Committee for Water, Sanitation and Hygiene (NAC) Sector Planning Meeting: 08 - 09 March, 2012, Cresta Jameson Hotel, Harare

**Purpose:**

- To receive and discuss subsector progress reports for 2011
- To review and reprioritize 2012 sector priorities in line with committed resources
- To update on the policy development.

Time	Item	Presenter	Chairperson
<b>Day 1: Thursday 8<sup>th</sup>: NAC Internal Meeting</b>			
08:00-09:00	Registration	National Coordination Unit (NCU)	
<b>Session 1: Preliminaries</b>			
09:00-09:30	Introductions, Purpose and Programme	H. R. Mashingaidze, National Coordinator	MWRDM
	Welcome Remarks	R.J. Chitsiko, NAC Chairman	
<b>Session 2: Sub-committee Reports and Plans 2012</b>			
09:30 – 10:00	JSR Overview (Process, Outcomes and lessons)	H. R. Mashingaidze	
<b>10:00-10:30</b>	<b>Tea/Coffee Break</b>		
10:30 – 11:30	Rural Sub-committee Report and 2012 Plan	Mr. H.B. Sibanda, Chairperson, Rural WASH	MoHCW
11:30 – 12:30	Urban Sub-committee Report and 2012 Plan	Ms. N. Mudzingo, Chairperson, Urban WASH	
12:30 – 13:00	<b>Discussions</b>		
<b>13:00-14:00</b>	<b>LUNCH</b>		
14:00 – 15:00	Water Resources Report and 2012 Plan and Discussions	Mr. G. Mawere, Chairperson, WRM	MLGRUD
<b>15:00 – 15:30</b>	<b>Tea/ Coffee Break</b>		
15:30 – 16:00	NAC Calendar of Events	H. R. Mashingaidze	

<b>16:00</b>	<b>Departure</b>		
<b>Time</b>	<b>Item</b>	<b>Presenter</b>	<b>Chairperson</b>
<b>Day 2: Friday 9<sup>th</sup> March 2012: Combined Meeting with Partners</b>			
08:00-10:00	Welcome and Introductions		NAC Chairperson
	Opening remarks	Hon. S.S. Nkomo (MP), Minister of Water Resources Development and Management	
10:00 – 10:30	Sector Financing: 2012/13 budget process	Ministry of Finance	
<b>10:30 – 11:00</b>	<b>Tea/Coffee Break</b>		
<b>Session 6:</b>	<b>Donor Priorities and</b>	<b>Sector Programmes</b>	Ministry of Finance
11:00 – 11:30	NAC presentation on 2012 Priorities	H. R. Mashingaidze	
11:30 – 12:00	Sector Support Agencies (in alphabetic order)	Agency	
	• African Dev Bank		
	• Australia		
	• DFID		
	• GIZ		
	• Sweden		
	• UNICEF		
• World Bank			
<b>Session 7: Updates, Next Steps, Time Lines and Roles</b>			MTCID
12:00-12:30	Sector Policy	MWRDM	
	Rural Rehabilitation	UNICEF/ MTCID	
	Urban Rehabilitation	UNICEF/MLGRUD	
	Finalisation of Sector Studies	UNICEF/World Bank	
12:30	Vote of thanks & Closure	NAC Chairperson	
<b>13:00+++++</b>	<b>LUNCH and Departure</b>		

## Annex B – List of Participants to the NAC Review and Planning Meeting

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## Annex C: Rural WASH 2012 Work Plan

Issue	Action	By Whom	Achievements	Measurable Indicator	Est. cost (US\$)	Milestones
<b>Sub-Sector Coordination</b>	Strengthening sub-sector coordination <ul style="list-style-type: none"> <li>Orientation of Provincial and District Water Supply and Sanitation Subcommittees</li> <li>Regular NAC Rural and Taskforce meetings</li> </ul>	NCU		<ul style="list-style-type: none"> <li>Number of functional PWSSCs and DWSSCs</li> <li>No. and frequency of reports</li> <li>No of meetings held (NAC Rural; Taskforces; PWSSCs &amp; DWSSCs)</li> </ul>	144,000	<ul style="list-style-type: none"> <li>Monthly DWSSC &amp; PWSSC meetings</li> <li>Bi-monthly Taskforce meetings</li> <li>Bi-monthly NAC Rural meetings</li> </ul>
	<ul style="list-style-type: none"> <li>Coordination and consolidation of sector reports (reports from all implementing partners with NAC and regular reports from NAC to Partners)</li> </ul>	NCU		<ul style="list-style-type: none"> <li>No. and frequency of reports</li> </ul>	2,000	Quarterly
	<ul style="list-style-type: none"> <li>National Programme Review Meetings (Planning Meeting, Annual Coordinators Workshop, and Joint Sector Review)</li> </ul>	NCU		<ul style="list-style-type: none"> <li>No. and frequency of reports</li> </ul>	75,600	January/Feb, June, September respectively
	<ul style="list-style-type: none"> <li>Integration of sector planning (streamlining WASH Cluster operations with NAC at all levels)</li> </ul>	NCU		<ul style="list-style-type: none"> <li>Effective coordination</li> </ul>	-	Continuous
	<ul style="list-style-type: none"> <li>Reviewing, setting and certification of standards (quality monitoring, capacity development of manufacturers, certification of manufacturers of bush pumps)</li> </ul>	NCU		<ul style="list-style-type: none"> <li>No. of companies certified</li> <li>Inspection report with key recommendations</li> </ul>	9,600	March 2012

Issue	Action	By Whom	Achievements	Measurable Indicator	Est. cost (US\$)	Milestones
<b>Rural WASH Chapter of Sector Policy</b>	<ul style="list-style-type: none"> <li>Finalisation of Rural WASH Chapter and consolidation into National WASH Policy (finalise background paper; hold stakeholder consultative workshops; draft rural policy chapter; consolidation into Main policy)</li> </ul>	NAC Rural		<ul style="list-style-type: none"> <li>Rural WASH Policy Chapter in place</li> </ul>	241,600	<ul style="list-style-type: none"> <li>March 2012</li> </ul>
<b>Information and Knowledge Management</b>	<ul style="list-style-type: none"> <li>Developing updating National WASH Database (develop concept note on the VBCI; hold stakeholder meeting; T.o.T on VBCI; rolling out of VBCI and setting up sector resource centre)</li> </ul>	NAC Rural		<ul style="list-style-type: none"> <li>Rural WASH Inventory in place</li> </ul>	917,985	<ul style="list-style-type: none"> <li>Aug 2012</li> </ul>
<b>National WASH Strategy</b>	<ul style="list-style-type: none"> <li>Finalising and Operationalisation the National Sanitation and Hygiene Strategy</li> </ul>	NAC Rural		<ul style="list-style-type: none"> <li>National Sanitation and Hygiene Strategy in place</li> </ul>	-	<ul style="list-style-type: none"> <li>Jan 2012</li> </ul>
	<ul style="list-style-type: none"> <li>Review existing implementation strategies &amp; guidelines (incl. CBM, PHHP)</li> </ul>	NAC Rural		<ul style="list-style-type: none"> <li>Updated sector strategies and guidelines</li> </ul>	10,000	
	<ul style="list-style-type: none"> <li>Develop a 5 year Rural WASH Strategic Plan</li> </ul>	NAC Rural		<ul style="list-style-type: none"> <li>Rural WASH Strategic Plan in place</li> </ul>	30,000	
<b>Capacity Development</b>	<ul style="list-style-type: none"> <li>Sector Capacity Needs Assessment (drilling; HR; suppliers/private sector; institutions; communities)</li> </ul>	NAC Rural		Sector Capacity Development Plan and Strategy in place	40,000	June 2012
	<ul style="list-style-type: none"> <li>Develop sector capacity development plan &amp; strategy</li> </ul>	NAC Rural				October 2012
<b>Research &amp; Development</b>	<ul style="list-style-type: none"> <li>Finalise ongoing researches and trials (technologies &amp; approaches)</li> </ul>	NAC Rural		<ul style="list-style-type: none"> <li>Ongoing researches and trials finalised</li> </ul>	50,000	November 2012

## Annex D: Urban WASH 2012 Work Plan

	Priority Issue	Action	By Whom	Achievement by Oct 12	Measurable Indicator	Est. Cost (US\$)	Milestones
1	Policy guidelines for urban WASH sector	Finalize urban WASH sector policy chapter	Urban WASH Sub-Committee	Urban WASH policy chapter finalized by 30 March 2012	Final urban WASH sector policy paper	80,000	Urban WASH sector policy paper
2	Regulation of urban WASH sector	Prepare concept paper on establishment of independent regular for urban WASH sector	Urban WASH Sub-Committee	Concept paper finalized and endorsed by the Government and action plan for its implementation agreed	Concept paper and action plan	20,000	Approved concept paper and action plan
3	Urban WASH sector strategy	Develop urban WASH sector chapter of WASH strategy and investment plan	Urban WASH Sub-committee	Urban WASH sector chapter of WASH strategy and investment plan developed	Strategy and investment plan	30,000	Approved strategy and investment plan
4	Affordable sanitation technologies in urban areas	Develop a concept paper for promotion of affordable sanitation technologies in urban areas	Urban WASH Sub-committee	Concept paper finalized and endorsed by the Government and action plan for its implementation agreed	Concept paper and action plan	20,000	Approved concept paper and action plan
5	Handing over of WASH services to local authorities in towns where these are being managed by ZINWA	Develop guidelines and criteria for handing over of WASH services to local authorities	Urban WASH Sub-Committee, local authorities and ZINWA	Guidelines and criteria are developed and agreed to	Guidelines and criteria	20,000	Approved guidelines and criteria
6	Taking over of procurement of water treatment chemicals by Local authorities and ZINWA	Implement the recommendations of the phase-out study for water treatment chemicals	Urban WASH Sub-committee	Key recommendations of the phase-out study for water treatment chemicals are fully implemented by 15 March 2012	% of recommendations fully implemented	10,000	Key recommendations fully implemented

	Priority Issue	Action	By Whom	Achievement by Oct 12	Measurable Indicator	Est. Cost (US\$)	Milestones
7	Cost recovery for urban WASH sector	Support local authorities in strengthening their capacity in cost recovery including upgrading of billing systems and customer care.  Implement the key recommendations of the tariff study	Urban WASH Sub-committee	Cost recovery in local authorities is increased by 20%	% increase in cost recovery in local authorities from the baseline	500,000	All local authorities have updated their billing system  Key recommendations of the tariff study are implemented  20% increase in cost recovery in local authorities.
8	Sector coordination (planning meetings, Joint sector Review) and knowledge management	1. Strengthen sub-sector coordination 2. Prepare a concept paper for knowledge management framework for urban WASH sector	Urban WASH Sub-committee	1. At least six meetings of Urban WASH Sub-committee held 2. Concept paper finalized and endorsed by the Government and action plan for its implementation agreed	1. Minutes of meetings and workshops held with action plans and resolutions to issues raised 2. Concept paper and action plan	40,000	1. Work plan for the Urban WASH Sub-committee agreed 2. Number of activities in the work plan which are fully implemented 3. Approved concept paper and action plan

## Annex E: WRM 2012 Work Plan

	Priority Issue	Action	By Whom	Achievement by Oct 12	Measurable Indicator	Est. Cost (US\$)	Milestones
1	WASH Sector Policy	Finalize the national water resources sub-sector policy	NAC WR Subcommittee	Water Resources sub-sector policy chapter	Water resources sub-sector policy chapter in place		<ul style="list-style-type: none"> <li>• Draft policy background paper by December 2011</li> <li>• Final draft policy chapter agreed by March 2012</li> </ul>
2	Regulatory Framework for Integrated Water Resources Development and Management	Produce a concept paper on the regulatory body for water resources development and management.	NAC WR Subcommittee	Concept note agreed and presented to cabinet	Concept paper in place		<ul style="list-style-type: none"> <li>• Agree among the NAC sub committees on roadmap towards this output by March 2012</li> </ul>
3	Sustainable water resources management and use enhanced	<p>i) Promote use of legally published Zimbabwe Catchment Outline Plans</p> <p>ii) Assess the revised SADC Protocol on Shared Water Courses</p> <p>iii) Produce and monitor schedule of maintenance of small and large dams nationally.</p> <p>(iv) Prepare a sub-sector investment plan</p>	NAC WR Subcommittee MWRDM and ZINWA	<p>Assess SADC Protocol document</p> <p>Schedule of maintenance of small and large dams</p> <p>TOR for the investment plan preparation</p>	<p>Assert SADC Protocol</p> <p>Schedule of maintenance of small earth dams inventory</p> <p>TOR agreed</p>	<p>130 000-00</p> <p>500 000-00</p>	<ul style="list-style-type: none"> <li>• Assertion process initiated with parliament by February 2012</li> <li>• Inventory of small earth dams done by March 2012</li> <li>• Dam maintenance schedule by June 2012</li> <li>• TOR developed by July 2012</li> </ul>

4	Water Accounting Systems	<p>i) Compile and harmonize existing data into the required format.</p> <p>ii) Establish a water accounting system.</p>	WRDM Subcommittee, ZINWA, ZimSTAT	<p>Water accounting system in place</p> <p>Participate and report to the UNEP process</p>	<p>Water accounting system in place</p> <p>Zimbabwe water accounting report</p>		<ul style="list-style-type: none"> <li>Rationalize the data formats by June 2012</li> </ul>
5	National water quality status	<p>i) Assess quality of major water bodies nationally</p> <p>ii) Assess quality of ground water resources in problematic areas.</p> <p>ii) develop an advocacy and awareness strategy to limit pollution and catchment degradation</p>	NAC WR Subcommittee,	<p>Water Quality Status report</p> <p>Getting reports on Advocacy and awareness Strategy document</p>	<p>i) Water quality status report available</p> <p>ii) Assessment report in place</p>	190 000-00	<ul style="list-style-type: none"> <li>At least two pilot catchments assessed by June 2012</li> </ul>
6	Coordinate Monitoring and Evaluation	<p>i)Field visits</p> <p>ii) Meetings of the subcommittee</p> <p>iii)Report on status of the gauging stations.</p> <p>iv) Stakeholder workshops –private sector</p>	NAC WR Subcommittee	<p>At least two study visits done</p> <p>At least four Sub-committee meeting held</p> <p>Private Sector involvement stakeholder meeting held</p>	<p>Number of field visits undertaken</p> <p>Number of meetings held</p> <p>Number of private sector participation workshops held</p>		Sub-Committee meetings held at least once every two months
7	Capacity Building	Produce an indicative sub-sector training plan, that includes both formal and in-formal training requirement	NAC WR Subcommittee	An outline training plan	<p>i)Number of training workshops</p> <p>ii)Training plan</p>		TOR for the assessment agreed by May 2012



## Annex F: NAC Calendar of Activities: 2012

Activity	Jan 2012	Feb 2012	Mar 2012	Apr 2012	May 2012	Jun 2012	Jul 2012	Aug 2012	Sep 2012	Oct 2012	Nov 2012	Dec 2012
NAC Meetings												
NAC Planning Meeting												
WRM NAC Sub-Committee												
Urban NAC Sub-Committee												
Rural NAC Sub-Committee												
World Water Day												
Sanitation Week												
2012 JSR												
Global Hand Washing Day												
NAC Budgeting Workshop												

*NB: World Water Day – 22<sup>nd</sup> March; Sanitation Week – 28<sup>th</sup> September; Global Hand washing Day – 15<sup>th</sup> October.*